

## QUALITY POLICY

The General Management of **TECSO, S.A.** recognizes that achieving high product quality and maintaining effective management are its primary objectives. Consequently, it considers the establishment of a Quality Manual essential to its purpose and assumes the responsibility of maintaining a Quality Policy that makes this goal possible.

To this end, the company establishes the following priorities:

- Compliance with the general provisions contained in the **UNE-EN ISO 9001 standard**.
- Fulfillment of customer, legal, and regulatory requirements.
- Maintaining and enhancing continuous improvement, as well as the suitability, adequacy, and effectiveness of the Quality Management System.
- Defining specific Quality objectives and the key elements to achieve them, assigning corresponding responsibilities, authorities, and the necessary human, technical, and material resources to each department.
- Guaranteeing training and information to ensure that all company personnel know and understand the standards and commitments required to perform their activities.
- Conducting periodic internal and external audits to verify the correct functioning of implementation plans.
- Identifying, evaluating, and managing the risks and opportunities derived from its business activity.
- Maintaining solid relationships with suppliers, evaluating their performance to ensure the quality of inputs and services.

The Quality Policy is considered fully implemented, as the ISO 9001 framework has been in effect at the company since 1998.

Senior Management provides the necessary resources to comply with this policy, ensures it is communicated and understood throughout the organization, and reviews it periodically to guarantee its continued relevance and alignment with the corporate strategy.



General Management